What is MemorialSENSOR?
MemorialSENSOR is a confidential electronic event reporting system. As part of our culture of safety, we encourage the reporting of all patient safety events. SENSOR facilitates the timely investigation, provides a mechanism for tracking and trending, and helps to identify opportunities to improve patient safety. It can also be used to recognize a “good catch” made by a colleague, student or faculty member.

What is a patient safety event?
An unintended or unexpected event that either could or did cause patient harm. Patient safety events included:

- **Unsafe conditions** – circumstances that could lead to an error but did not reach the patient (unlabeled specimen)
- **Near misses** – events that could cause harm but DID NOT reach the patient because of a “good catch” (wrong dose of medication detected by BBMA)
- **Adverse events** – events that reach the patient and cause harm (fall with injury)

What types of events can be reported in SENSOR?
- Adverse Drug Reaction
- Airway Management
- Blood Product
- Diagnosis/Treatment
- Diagnostic Imaging
- Equipment/Medical Device
- Facility
- Falls
- Infection
- IV/Vascular Access Device
- Lab/Specimen
- Line/Tube
- Maternal/Childbirth
- Medication/Fluid
- Patient ID/Documentation/Consent
- Professional Conduct
- Provision of Care
- Safety/Security
- Skin/Tissue
- Surgery/Procedure
- Workplace Violence

How do you submit an event?
MemorialSENSOR can be accessed via Citrix, MemorialCentral or Cerner Millenium PowerChart

**Citrix**

![Citrix Access](https://example.com/citrix.png)
MemorialSensor

Quick Links
- Chemical Safety Data Sheet (SDS)
- Citrix
- Colleague Self Service/Manager Self Service
- HealthStream
- My Tableau Dashboard
- MyHealth@Memorial
- Opioid Resource
- Phone Directory
- Press Ganey
- SENSOR
- Talent Management
- Workforce Management

Cerner Millennium PowerChart

Student and Faculty Injuries

Student and faculty injuries can be reported in SENSOR using the Colleague Injury Icon.

Questions about MemorialSENSOR?

E-mail us at MemorialSENSOR@mhsil.com and someone from Patient Safety will contact you.