



Community  
Benefit Report  
2018

**Memorial**  
HEALTH SYSTEM



# Community Benefit

## Community Health Needs Assessment Implementation Strategies

Fiscal year 2018 was the third year of work on three-year strategies developed by the four Memorial Health System hospitals to address community health priorities.

In 2015, each hospital completed a Community Health Needs Assessment in collaboration with county health departments in Sangamon, Logan, Morgan and Christian counties, as well as other health and social service providers who represented vulnerable members of the community.

A new Community Health Needs Assessment was completed in 2018. New implementation strategies focusing on the priorities identified in that assessment will begin in 2019.

Detailed information on each hospital's Community Health Needs Assessment and outcomes of the implementation strategies are available at [ChooseMemorial.org/HealthyCommunities](http://ChooseMemorial.org/HealthyCommunities).

### 2016-2018 Priorities

**Abraham Lincoln Memorial Hospital**, Logan County  
Access to Care, Mental Health, Obesity, Chronic Disease Management (cardiovascular and diabetes)

**Memorial Medical Center**, Sangamon County  
Access to Care, Mental Health, Obesity

**Passavant Area Hospital**, Morgan County  
Access to Care, Mental Health, Obesity

**Taylorville Memorial Hospital**, Christian County  
Access to Care, Mental Health, Obesity

### Abraham Lincoln Memorial Hospital

Community benefit total of **\$9,101,000**

Patient Financial Assistance ..... \$724,000  
Unpaid Medicaid ..... \$6,004,000  
Other Community Programs ..... \$2,373,000

### Abraham Lincoln Memorial Hospital Foundation

Community benefit total of **\$355,000**

### Memorial Medical Center

Community benefit total of **\$98,948,000**

Patient Financial Assistance ..... \$6,049,000  
Unpaid Medicaid ..... \$35,776,000  
Other Community Programs ..... \$57,123,000

### Memorial Medical Center Foundation

Community benefit total of **\$491,000**

### Passavant Area Hospital

Community benefit total of **\$19,001,000**

Patient Financial Assistance ..... \$1,736,000  
Unpaid Medicaid ..... \$13,042,000  
Other Community Programs ..... \$4,223,000

### Passavant Area Hospital Foundation

Community benefit total of **\$68,000**

### Taylorville Memorial Hospital

Community benefit total of **\$4,996,000**

Patient Financial Assistance ..... \$636,000  
Unpaid Medicaid ..... \$4,070,000  
Other Community Programs ..... \$290,000

### Taylorville Memorial Hospital Foundation

Community benefit total of **\$28,000**

### 2019-2021 Priorities

**Abraham Lincoln Memorial Hospital, Logan County**  
Obesity, Mental Health, Substance Abuse, Cancer

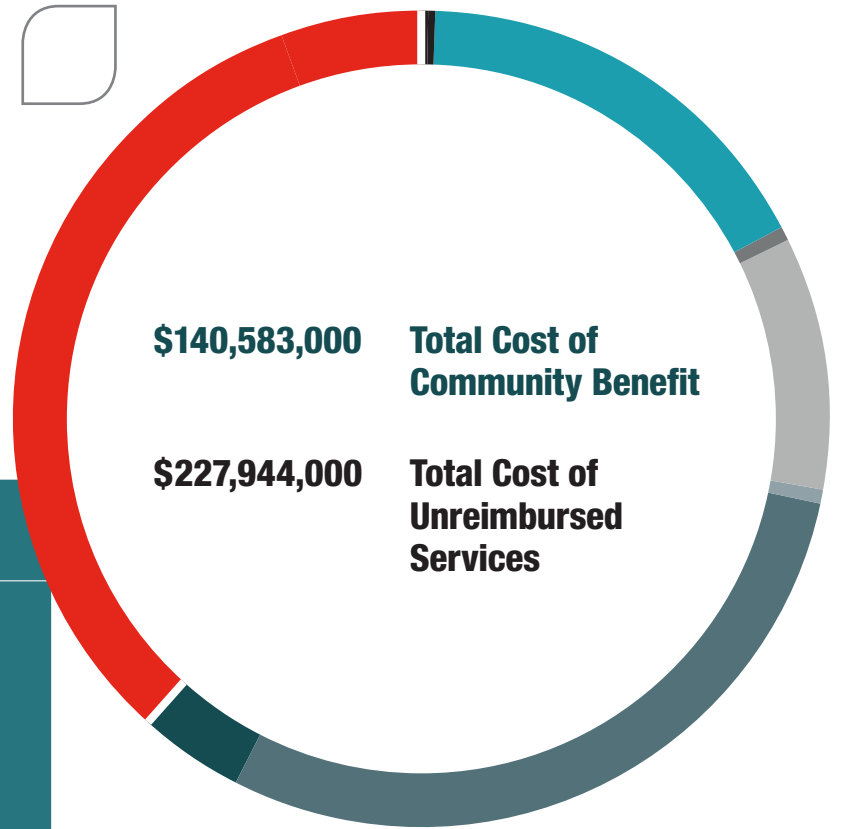
**Memorial Medical Center, Sangamon County**  
Access to Care, Mental Health, Substance Abuse, Mother/Infant Health

**Passavant Area Hospital, Morgan County**  
Access to Care, Mental Health, Substance Abuse

**Taylorville Memorial Hospital, Christian County**  
Mental Health, Substance Abuse

Additional community benefit totaling **\$7,595,000** came from the health system's other three affiliates and two additional business lines. Community Benefit provided by each was:

Memorial Physician Services .....	\$5,257,000
Memorial Behavioral Health .....	\$191,000
Memorial Home Services .....	\$510,000
Memorial Health Ventures .....	\$337,000
Passavant Physician Association...	\$1,300,000



**\$140,583,000** Total Cost of Community Benefit

**\$227,944,000** Total Cost of Unreimbursed Services

- Research **\$239,000**
- Cash/In-Kind Contributions **\$37,921,000**
- Health Professional Education **\$1,320,000**
- Subsidized Health Services **\$22,750,000**
- Community Building Activities **\$546,000**
- Community Health Improvement **\$1,518,000**
- Community Benefit Operations **\$750,000**
- Unpaid Medicare **\$74,772,000**
- Unpaid Medicaid **\$66,184,000**
- Patient Financial Assistance **\$9,355,000**
- Bad Debt (Unpaid Patient Debts) **\$12,589,000**

## Exceeding Expectations in Enos Park

Three years ago Memorial Medical Center joined an effort to increase access to care in an underserved Springfield neighborhood. Today, the results of that collaboration are attracting nationwide attention.

“It’s greatly exceeded our expectations,” said Tracey Smith, DNP, director of the Enos Park Access to Care Collaborative and director of Population Health Integration at the SIU Department of Family & Community Medicine, SIU Medicine, noting that buy-in from residents and other organizations in the community helps ensure the benefits of the collaborative for years to come.

The neighborhood has seen gains in employment levels and a reduction in crime.

The Enos Park Access to Care Collaborative is a partnership between MMC, HSHS St. John’s Hospital, the SIU Center for Family Medicine and Enos Park Neighborhood Improvement Association.

It was created in response to the 2015 Community Health Needs Assessment, which showed that residents of the Enos Park neighborhood struggled with access to medical care.

When the collaborative got underway in 2015, the goal was for community health workers to serve around 200 individuals. In three years, more than 400 residents benefited from that assistance and 100 percent of those residents now have a primary care physician. Meanwhile, the number of Emergency Department visits and inpatient admissions from the neighborhood have steadily decreased.

The neighborhood has seen gains in employment levels and a reduction in crime. Youth benefit from an array of popular summer enrichment programs staffed by volunteers from Enos Park and beyond.

“During the past year we’ve seen stabilization of the patients who are served by our community health workers,” Dr. Smith said. “Many have become self-sufficient and no longer need the same intensity of services.”



In 2019, the collaborative will continue its efforts in the Enos Park neighborhood and expand the program to the neighboring Pillsbury Mills area, which faces many of the same problems.

In August, MMC and HSHS St. John’s Hospital received the American Hospital Association’s NOVA Award, which recognizes hospitals for their collaborative efforts to improve community health. That cooperation between hospitals has been key to the success of the program, Dr. Smith said.

“That’s something we should celebrate in Springfield,” she said.

**233**

**In FY18**

**clients** were served by community health workers in Enos Park.

**422 clients**

have been served since the Enos Park Collaborative began.





# Making Strides for Health in Logan County

The 2015 Community Health Needs Assessment identified four main areas of concern for Logan County: access to care, obesity, mental health and chronic disease management. Since that time the Abraham Lincoln Memorial Hospital Community Health Collaborative has tackled those issues in numerous ways.

## ALMH Market



**45,000+** fruits and vegetables purchased from local farmers



**930** health screenings conducted



## CATCH (Coordinated Approach to Child Health)

implemented in

**14 schools + 3 preschools + 1 after-school program**

helping **3,200+** children in Logan County stay active and make healthy food choices

## Opioid Abuse Prevention

Community Health Collaborative  
**\$11,000 GRANT**  
to the Lincoln Police Department to purchase an incinerator for drug disposal



**250** pounds of expired, unwanted or illicit

drugs removed from the community

## Active Lifestyles

**\$140K GRANT** from the ALMH Foundation helped to purchase and install the

**1st Fitness Court in Illinois**

Residents walked

**11,000 laps**

on the ALMH Wellness Trail





## Combating Addiction, Close to Home

**Taylorville Memorial Hospital is a major supporter of an organization seeking to combat the problems of drug and alcohol addiction in Christian County.**

The Christian County Prevention Coalition meets every other month at TMH, and TMH CEO Kim Bourne and nurse educator Penny Shehadeh, RN, are among the members representing local healthcare.

Substance abuse—particularly the use of opioids—emerged as a major concern among local residents in the 2018 Community Health Needs Assessments conducted in Christian, Morgan, Sangamon and Logan counties. In 2019, Memorial will implement strategies to address the issue at the hospital and system-wide level.

The coalition works to increase awareness of the impact of drug and alcohol addiction on individuals and the community and to help those affected by addiction. That includes a naloxone (Narcan) training event in November, which was attended by around 60 local residents.

Families Anonymous, a group for those affected by a loved one's use of drugs or alcohol, meets twice a month at TMH, giving families the support and resources they need at a difficult time.

Shehadeh said one of the strengths of the coalition is its broad membership, which also includes representatives from law enforcement, schools, businesses and civic and volunteer groups, plus parents and youth.

“We're able to bring different perspectives and talents together to help raise awareness and educate the community,” she said.



## About Memorial Health System

One of the leading healthcare organizations in Illinois, Memorial Health System in Springfield is a community-based not-for-profit corporation dedicated to patient care, education and research. With seven affiliates based in Sangamon and the neighboring counties, we deliver high quality, patient-centered care in support of our mission to improve the health of the people and communities we serve.

### **Abraham Lincoln Memorial Hospital**

ALMH is a critical access hospital in Lincoln offering a spectrum of inpatient and outpatient services to the people and communities of Logan and eastern Mason counties.

[ALMH.org](http://ALMH.org)

### **Memorial Behavioral Health**

Memorial Behavioral Health offers a continuum of behavioral healthcare and rehabilitation services for children and adults in Sangamon, Menard, Logan, Mason, Scott and Morgan counties.

[MemorialBehavioralHealth.org](http://MemorialBehavioralHealth.org)

### **Memorial Home Services**

Memorial Home Services provides home health, hospice and medical equipment services across an 18-county region in central Illinois.

[MemorialHomeServices.com](http://MemorialHomeServices.com)

### **Memorial Medical Center**

MMC is an acute care Magnet® hospital (for nursing excellence) in Springfield that offers comprehensive inpatient and outpatient services to residents of 40 central and southern Illinois counties. Since 1970, MMC has been a teaching hospital affiliated with Southern Illinois University School of Medicine.

[MemorialMedical.com](http://MemorialMedical.com)

### **Memorial Physician Services**

Memorial Physician Services is a primary care network serving central Illinois locations in Chatham, Jacksonville, Lincoln, Petersburg and Springfield.

[MemorialMD.com](http://MemorialMD.com)

### **Passavant Area Hospital**

PAH, a Magnet® hospital (for nursing excellence) in Jacksonville, offers inpatient and outpatient services to the residents of Morgan, Cass, Greene, Scott, Macoupin and portions of Brown and northern Pike counties.

[PassavantHospital.com](http://PassavantHospital.com)

### **Taylorville Memorial Hospital**

TMH is a critical access hospital in Taylorville offering a full range of inpatient and outpatient services to residents of Christian County.

[TaylorvilleMemorial.org](http://TaylorvilleMemorial.org)



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**Memorial Health System's Mission**  
**To improve the health of the people and communities we serve.**



**Memorial Health System's Vision**  
**To be a national leader for excellence in patient care.**

