

Medicare 101
Important Telephone Numbers

<i>Call your...</i>	If you have questions or information about...	Call this number.....
Social Security Administration (SSA)	Lost Medicare card, address change, Social Security Benefits, Medicare enrollment, Medicare premium amounts.	1-800-772-1213
Medicare Carrier (WPS)	Part B coverage and bills, medical services, Prescription drug card, and recognizing fraud and abuse.	1-800-642-6930
Fiscal Intermediary (FI)	Part A coverage and bills, hospital care, and skilled nursing care.	1-877-602-2430
State Health Insurance Advisory Program	Medicare bills, information on Supplemental Insurance Policies & long term care insurance, payment denials and appeals, Medicare rights and protections, treatment complaints and help choosing M/care health plan.	1-800-548-9034
CMS Regional Office	Local seminars and health fairs on new Medicare plans and choices.	1-402-351-5897
Medicare Hotline	Ordering other Medicare publications.	1-800-638-6833
Medicare 101 Important telephone numbers pg. 2		
Office of Inspector General	How to report Medicare fraud and abuse.	1-800-447-8477
Palmetto Government Benefits Administrators (GBA)	Railroad Retiree benefits (only) – Part B and services.	1-800-833-4455
State Insurance Dept.	Medicare supplemental Insurance Policies available in your area.	(217)782-4515
State Medical Assistance Office	Medicaid, low-income assistance	1-800-252-8635
Department of Defense	Contact for determining qualifications for military retiree health care benefits.	1-800-538-9552
Department of Veterans Affairs	VA Medical Benefits	1-800-827-1000
Federal Black Lung Program	Determine where bills should be sent for the diagnosis and treatment of Black Lung disease.	1-800-638-7072
U.S. Department of Housing and Urban Development (HUD)	Information and services about homes and communities for citizens and for HUD's current and potential homebuyer.	1-800-569-4287
Illinois Dept of Public Health	Submit complaints about the quality of life or quality of care inside a nursing home.	217-785-0321
Dept. of Aging of Illinois	Obtain information on nursing homes or resolving problems between nursing homes and residents of their facilities.	217-524-6911
DMERC-Adminastar Federal, Inc.	Bills for durable medical equipment and a list of approved suppliers of this equipment.	1-800-270-2313
Medicare Coordination of Benefits Contractor	Medicare Secondary Payer, and who pays first.	1-800-999-1118
Hospice Organization of Illinois	Locate a hospice.	1-888-844-7706

[Back to top](#)